

Joseph Damon

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EDUCATION

Southern New Hampshire University

December 2023

Bachelor of Science in Cybersecurity

- Attained Summa Cum Laude distinction with a GPA of 3.926 out of 4.0.
- Completed comprehensive coursework in key areas including Network Security, Cybersecurity Defense Techniques, and Enterprise Security.

CERTIFICATIONS

Azure Fundamentals (AZ-900) | *Cloud Concepts, Cloud Security*

January 2024

Security+ (Sec+) | *Threat Analysis, Security Policies, Incident Response*

November 2023 - 2026

Network+ (Net+) | *Network Security, Traffic Analysis, Troubleshooting*

September 2023 - 2026

PROFESSIONAL DEVELOPMENT

General Self-Study in Cybersecurity | *TryHackMe, LetsDefend*

- Ranked in the top 15% of users on TryHackMe, engaging in cybersecurity challenges and skill enhancement
- Completed hands-on cybersecurity challenges on TryHackMe, focusing on network security, penetration testing, and system vulnerabilities.
- Developed a comprehensive understanding of cybersecurity operations, ethical hacking techniques, and security assessments through practical, real-world scenarios.

SOC Alert Analysis Blog Insights | *Digital Forensics, Incident Response, Malware Analysis*

- Engaged in comprehensive SIEM alert analysis as part of the SOC Alert series with LetsDefend, enhancing skills in identifying, investigating, and interpreting security alerts.
- Performed detailed investigations of simulated cybersecurity incidents, developing expertise in incident response strategies and techniques.

Wireshark Traffic Analysis Investigations | *Network Forensics, Traffic Analysis, Security Insights*

- Conducted in-depth analysis of malicious pcap files using Wireshark, showcasing expertise in network traffic analysis and deep packet inspection.
- Identified and analyzed various types of malware communications, enhancing skills in recognizing patterns of malicious activities within network traffic.

EXPERIENCE

Team Associate

April 2022 – Present

Walmart

Pottstown, PA

- Expertly navigated diverse customer inquiries, managing over 50 complex issues daily in a high-volume retail environment. Demonstrated exceptional analytical skills in streamlining issue resolution processes, significantly enhancing customer satisfaction.
- Collaborated actively with a team of approximately 10 associates, contributing to the improvement of store operational standards. Played a pivotal role in enhancing team coordination and workflow efficiency, leading to smoother and more effective store operations.
- Handled 10+ diverse tasks daily in a fast-paced setting, showcasing adept prioritization and quick response capabilities. Ensured consistent operational efficiency, even under high-pressure conditions, by effectively managing time-sensitive tasks.

SKILLS

Technical Skills: Security Information and Event Management (SIEM), CIA Triad, Incident Response, Log Analysis, Threat Intelligence, Malware Analysis, Forensic Analysis, Cybersecurity Fundamentals, Cyber Defense, Wireshark, Python, Linux, Windows, Microsoft Azure, Cloud Security, Cryptography

Soft Skills: Communication, Problem-Solving, Attention to Detail, Teamwork and Collaboration, Adaptability, Stress Management, Analytical Thinking